Privacy statement Website feedback form

This Privacy Statement describes, in accordance with the <u>General Data Protection Regulation (EU)</u> <u>2016/679</u>, how the Financial Supervisory Authority (FIN-FSA) processes the personal data of data subjects stored in this personal data file system, and the rights of the data subjects.

1. Name of the personal data file system

Financial Supervisory Authority website feedback form

2. Name and contact details of controller and contact details of data protection officer

Financial Supervisory Authority Business ID: 0202248-1 PO Box 103 00101 Helsinki

Contact details of the person responsible for the personal data file system:

Milka Lahnalammi-Vesivalo

E-mail: milka.lahnalammi-vesivalo(at)finanssivalvonta.fi

Tel: +358 9 183 5222

Contact details of the data protection officer:

E-mail: tietosuojavastaava@bof.fi

Tel: +358 9 183 31 (switch)

3. Purpose of the processing of personal data and the legal basis for the processing

Feedback received via the Financial Supervisory Authority's website is processed in the personal data file system. Data are processed so that feedback can be answered. The feedback must include the email address of the feedback provider so that the feedback can be answered. Processing of personal data is based on consent.

4. Categories of data subjects and categories of personal data

Categories of data subjects:

Feedback providers

Categories of personal data:

 The feedback form contains personal data such as name (voluntary data) and email address (mandatory, if the feedback provider wishes an answer).

5. Recipients or categories of recipients of the personal data

The FIN-FSA does not disclose the personal data to external parties.

6. Notification of possible transfer of personal data to a third country or an international organisation

Personal data are not transferred outside the EU or the EEA or to international organisations.

7. Period for which the personal data will be stored or the criteria used to determine that period

The personal data are stored for the previous and the current year. The data are deleted when their storage period has ended.

8. General description of technical and organisational security measures

In order to protect personal data against unauthorised access, disclosure, destruction or other unlawful processing, appropriate technical and organisational security measures are used, taking potential risks into consideration. These measures include the use of secure equipment premises as well as administrative and technical information security solutions.

9. Rights of data subjects

The data subjects in the register have the right:

- to request from the controller access to personal data concerning them and the right to request that such data be rectified or erased or for processing to be restricted as well as the right to transfer data from one system to another. To rectify or erase data, the subscriber must make changes via a link at the end of the newsletter.
- to withdraw his/her consent at any time, without affecting the lawfulness of processing based on consent before its withdrawal.
- to lodge a complaint about the processing of personal data with the supervisory authority.

10. Statutory or contractual requirement to provide information and consequences of failure to provide such information

If the feedback provider does not provide an email address, their feedback cannot be answered.