



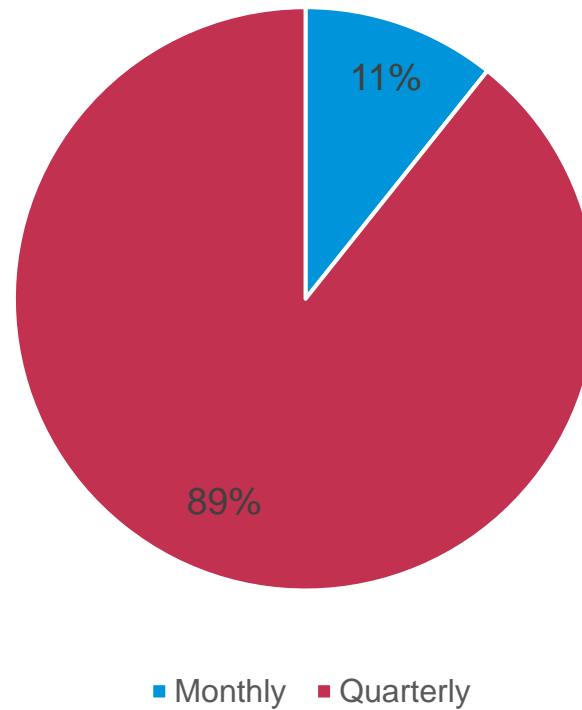
FIN-FSA
FINANSSIVALVONTA

Results of user survey on the Financial Supervisory Authority's new Reporting System

Survey response period 13 April – 5 May 2023

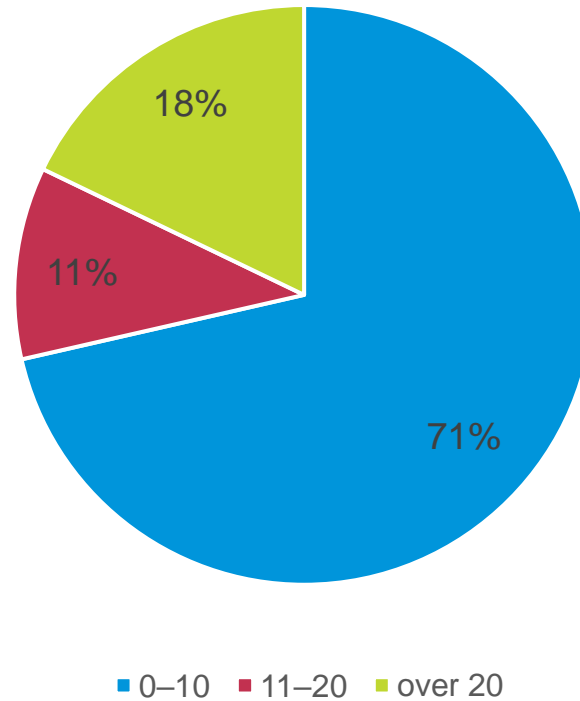
How often do you submit reports to the Financial Supervisory Authority (FIN-FSA)?

- N = 28



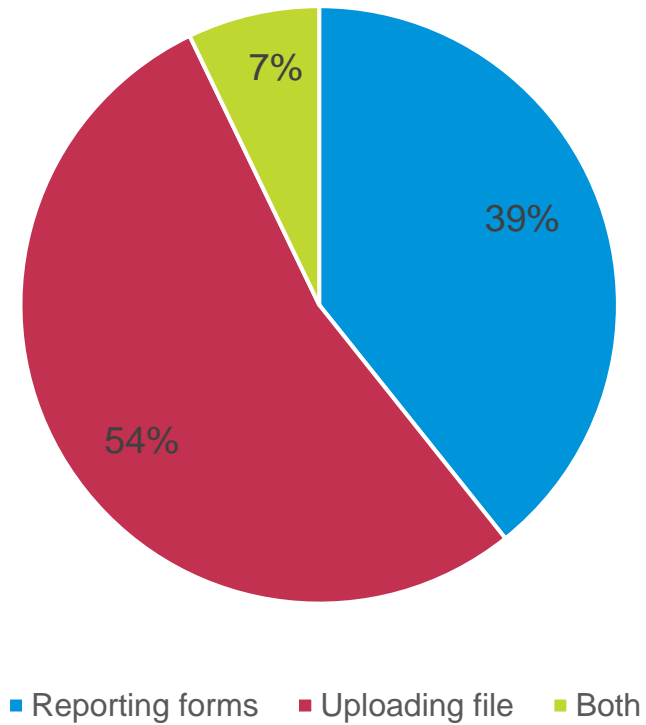
By estimate, how many reports you have submitted to the Reporting System?

- N = 28



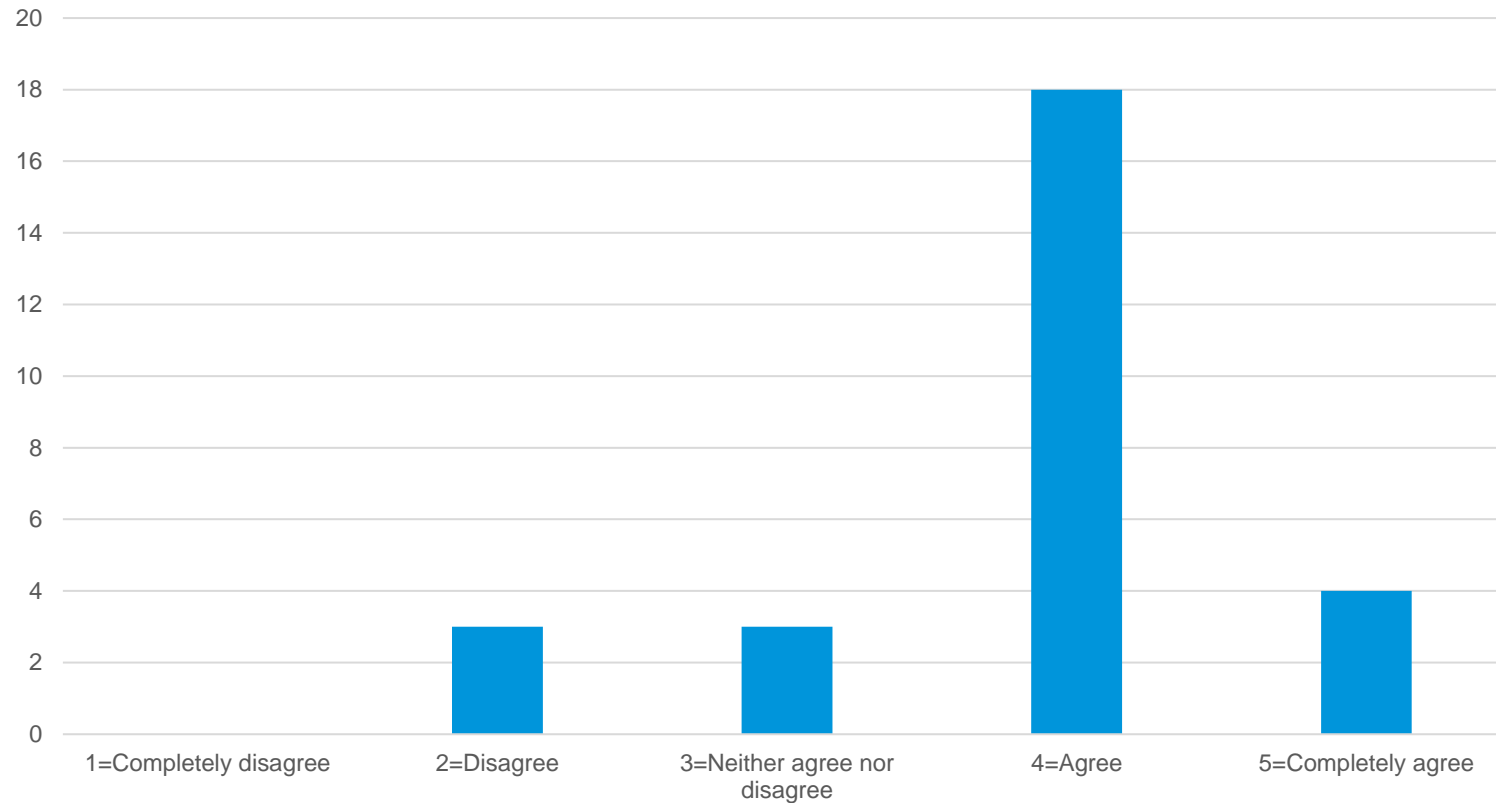
Main method of submitting reports?

- N = 28



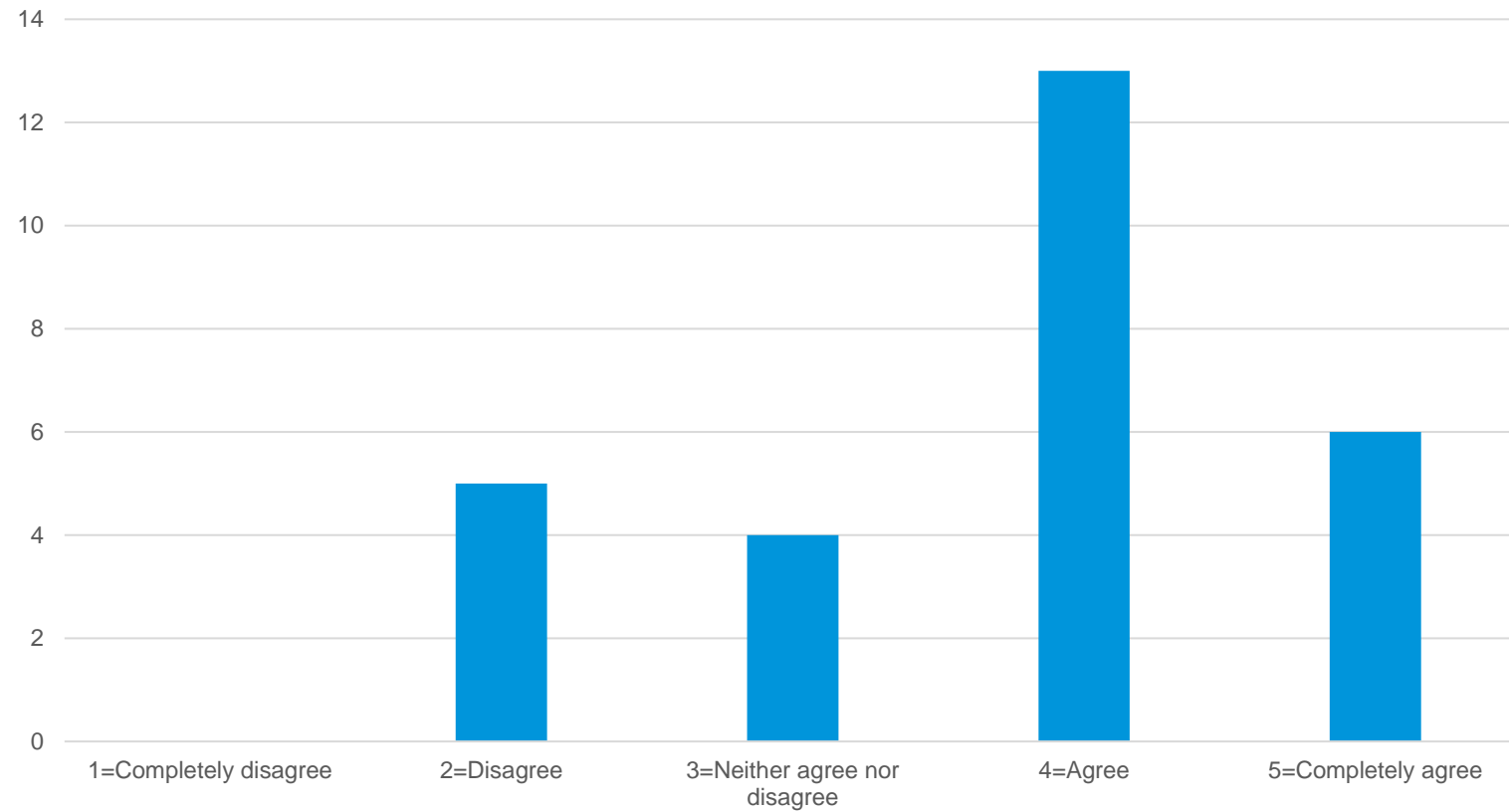
The information I received regarding the new Reporting System and its introduction has been sufficient.

- N = 28
- Average = 3.8



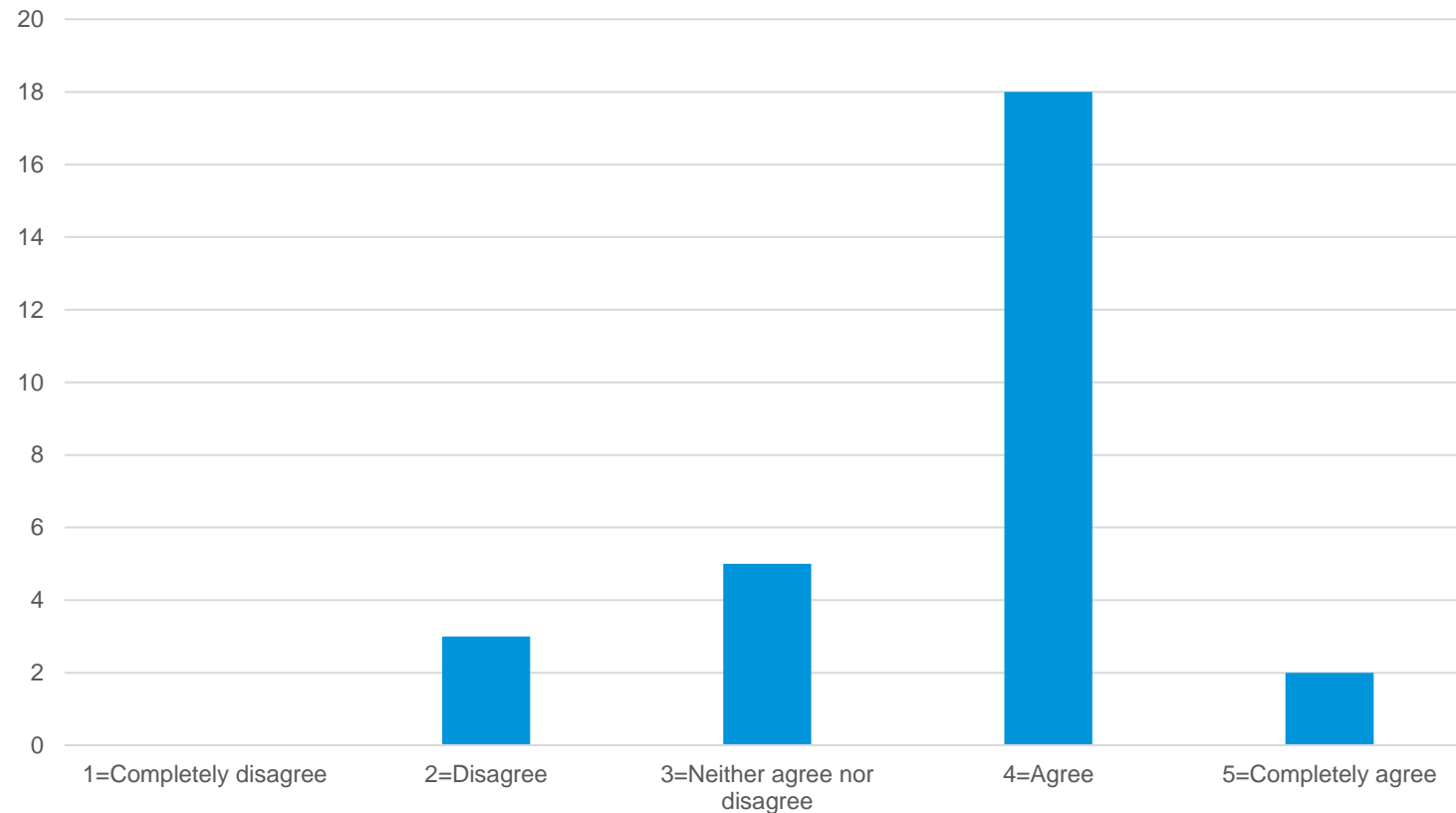
In my opinion, user training for the new Reporting System has been sufficient.

- N = 28
- Average = 3.7



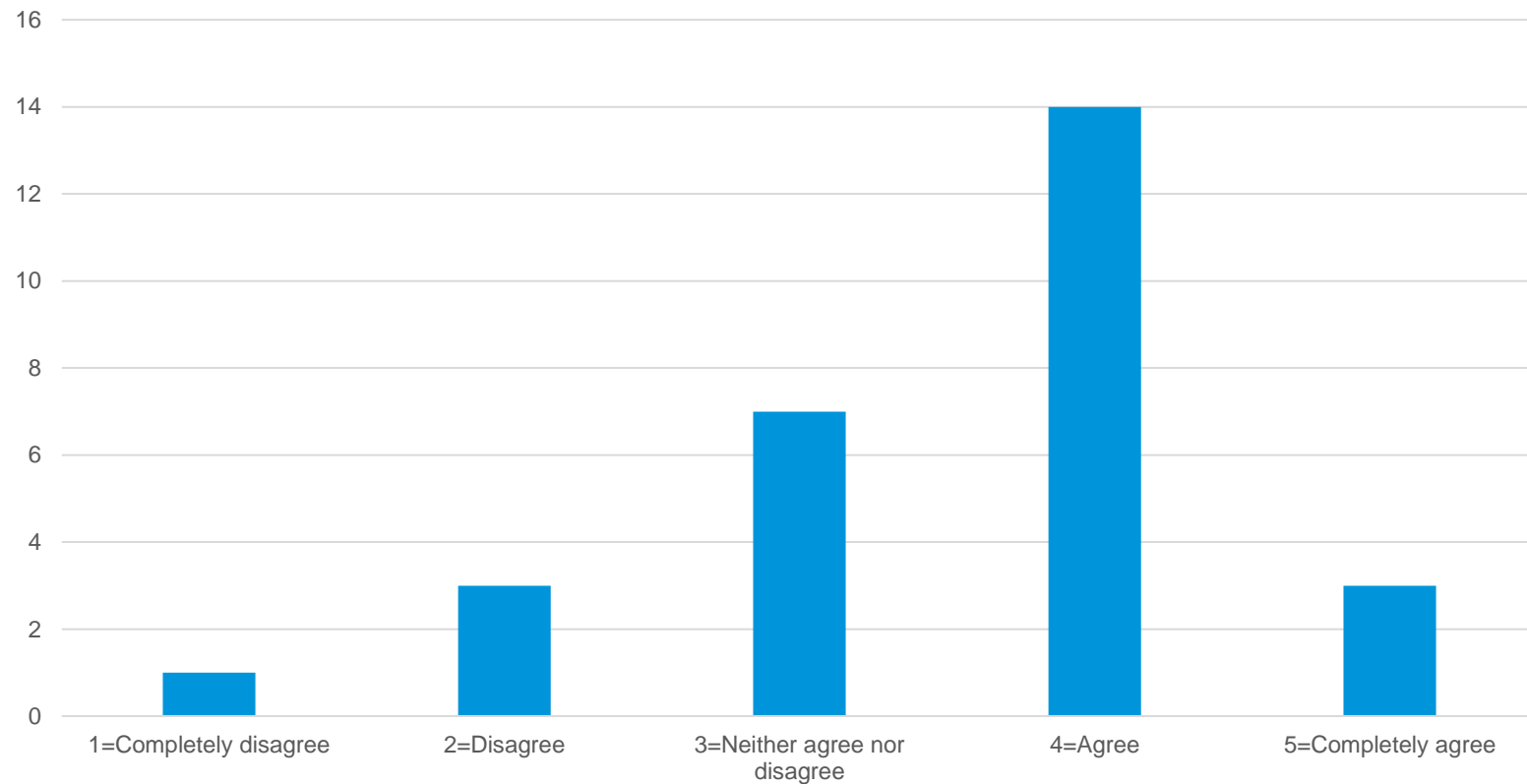
I can easily find user instructions for the new Reporting System and reporting on the FIN-FSA's website.

- N = 28
- Average = 3.7



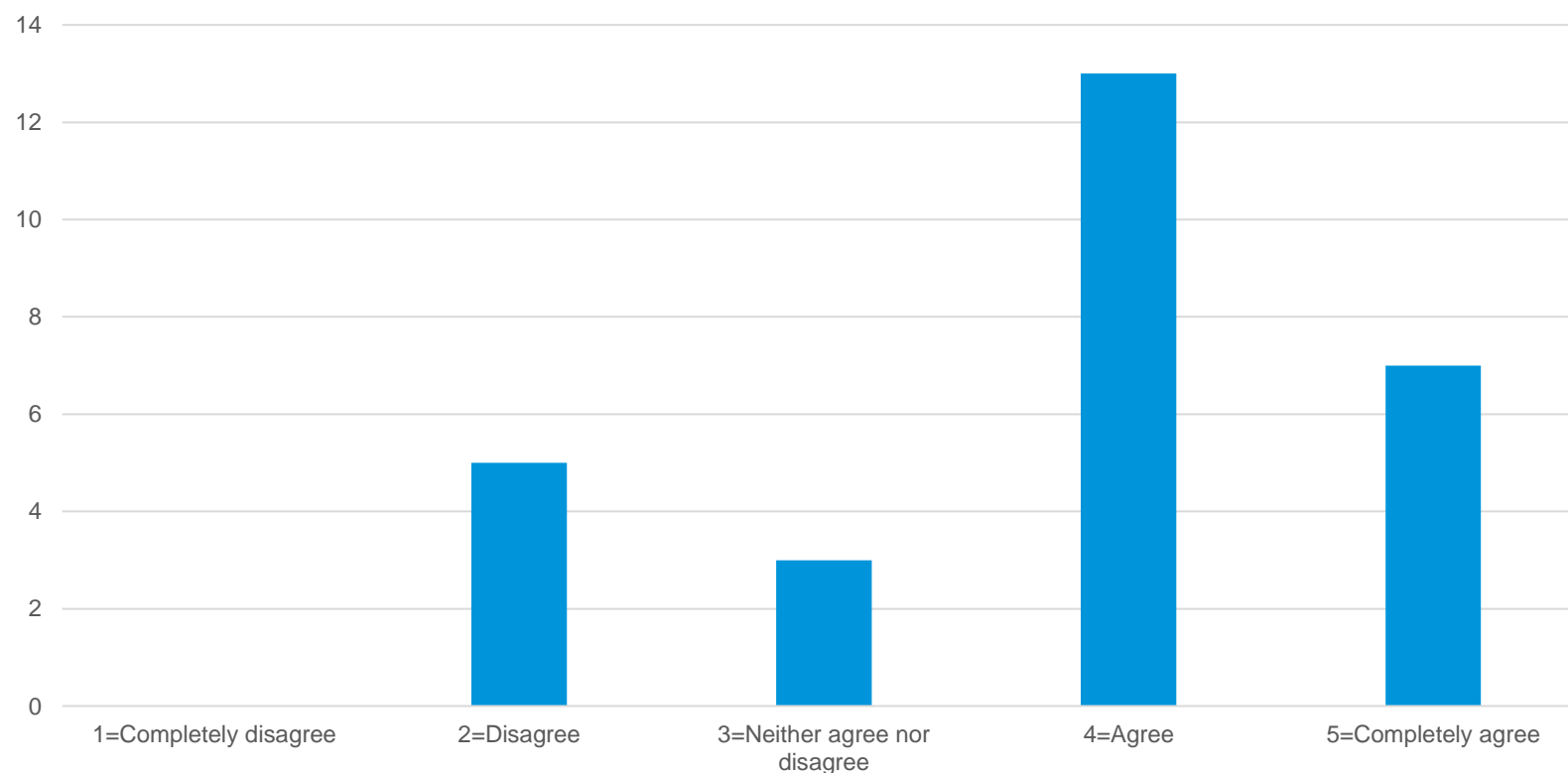
In my opinion, the user instructions for the new Reporting System are sufficient.

- N = 28
- Average = 3.5



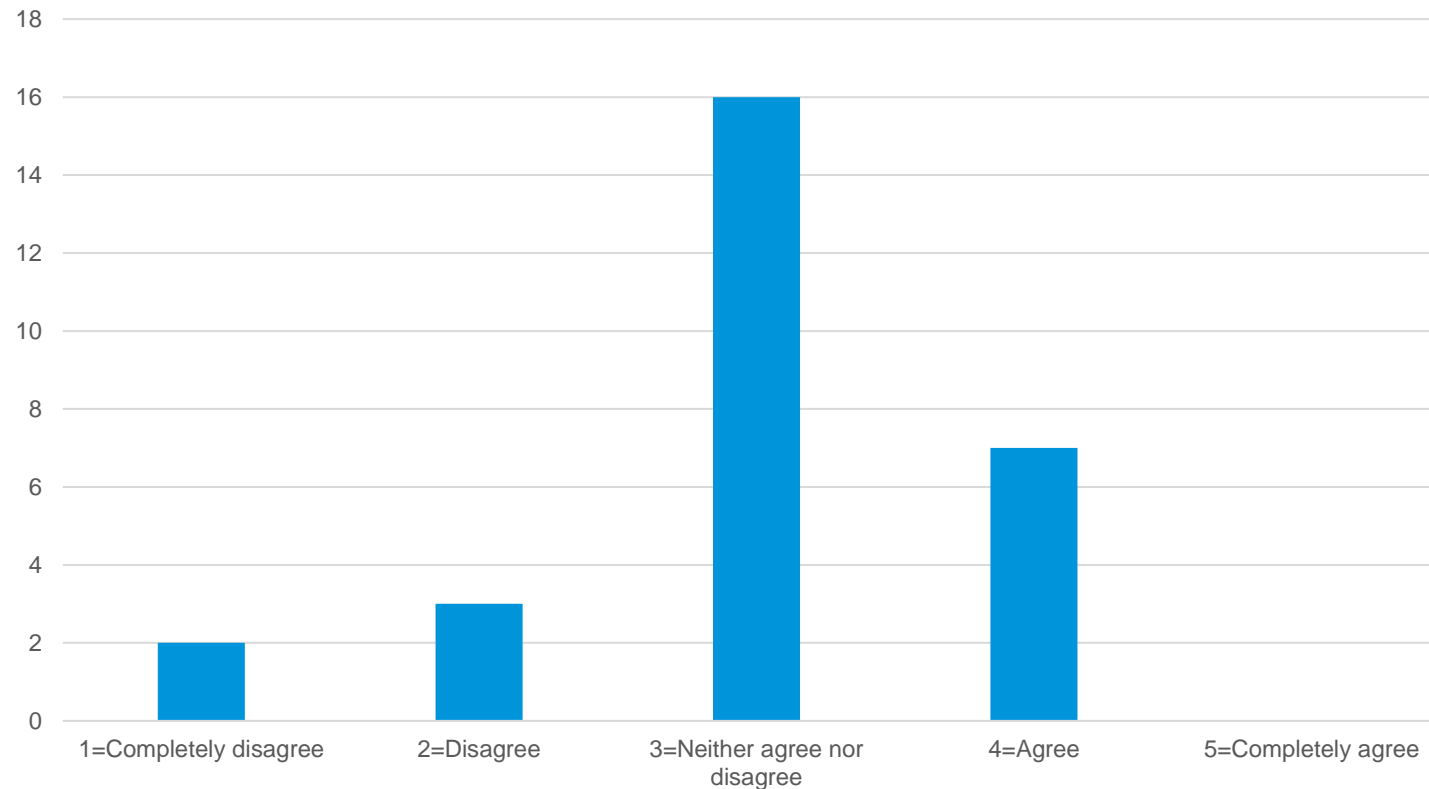
I have received sufficient guidance in problem situations related to the use of the system.

- N = 28
- Average = 3.8



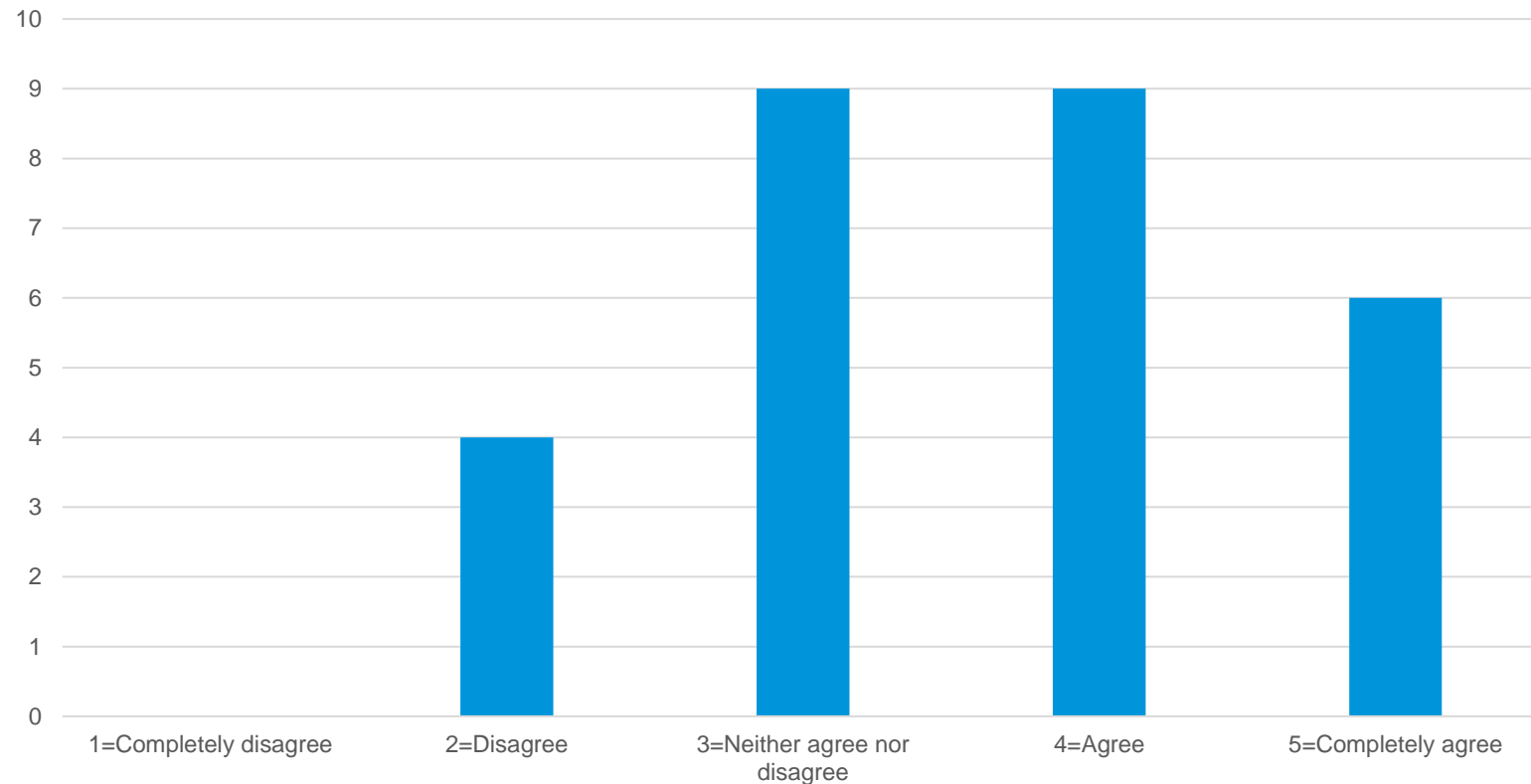
The reporter's expectations and wishes have been taken into account in the design and introduction of the system.

- N = 28
- Average = 3.0



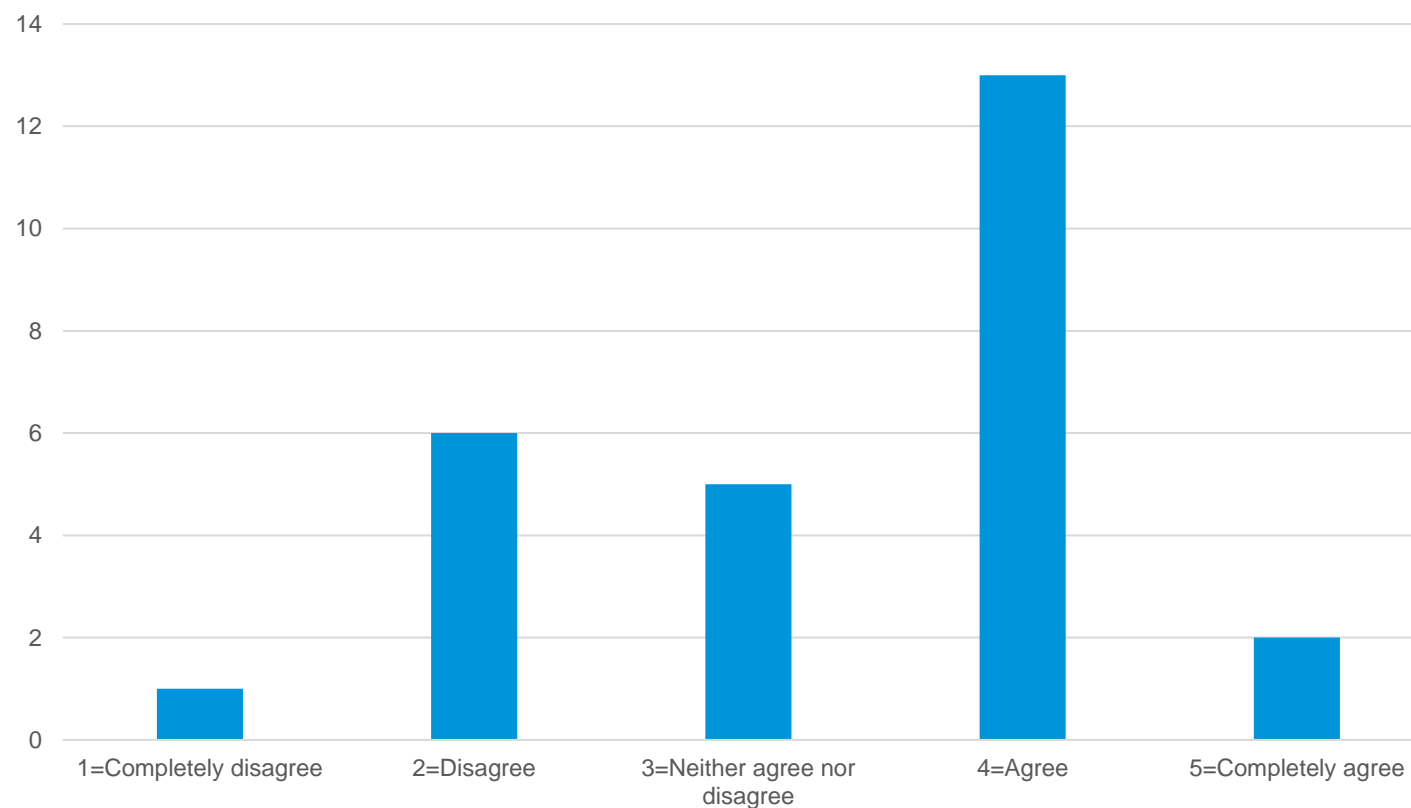
Entering the Suomi.fi mandate theme and specifiers was easy.

- N = 28
- Average = 3.6



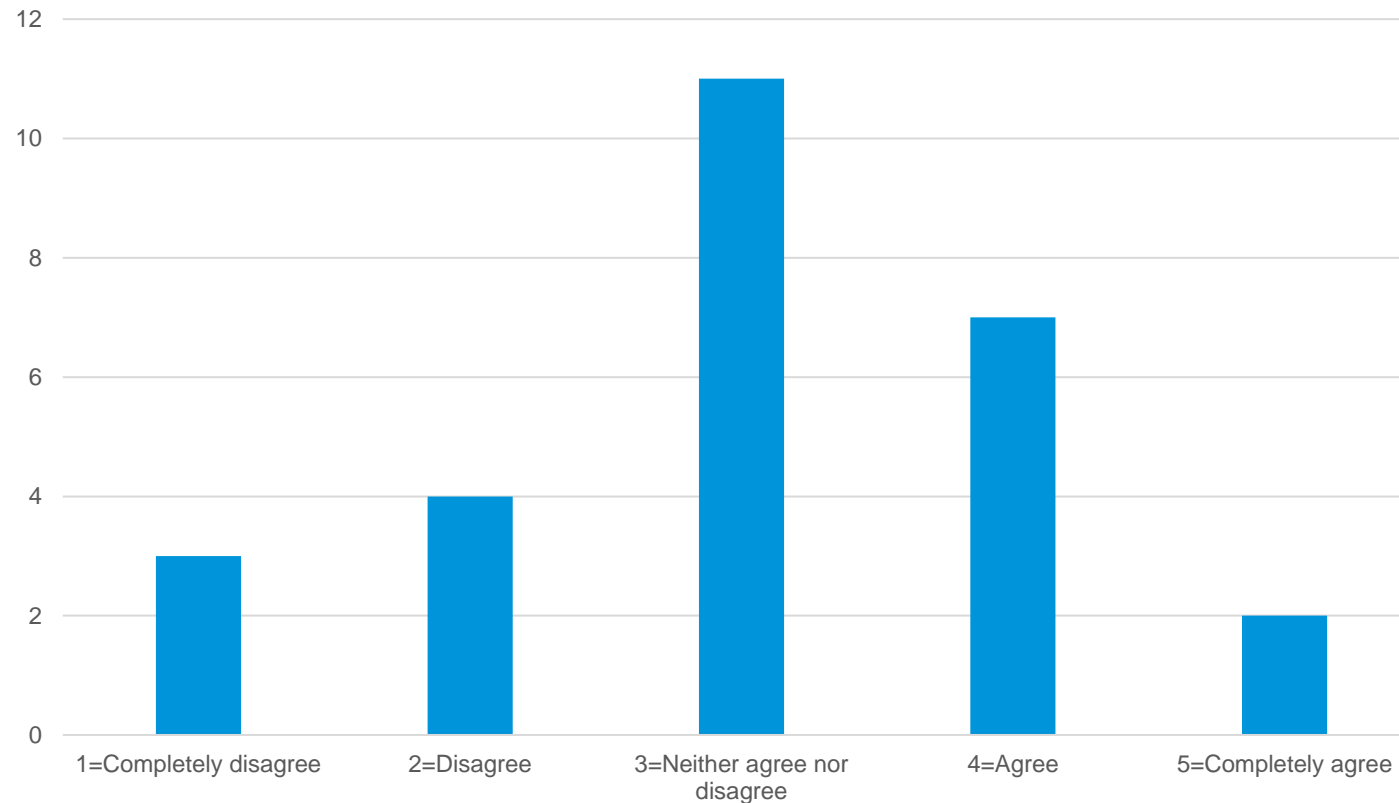
The introduction of the Reporting System has gone well.

- N = 27
- Average = 3.3



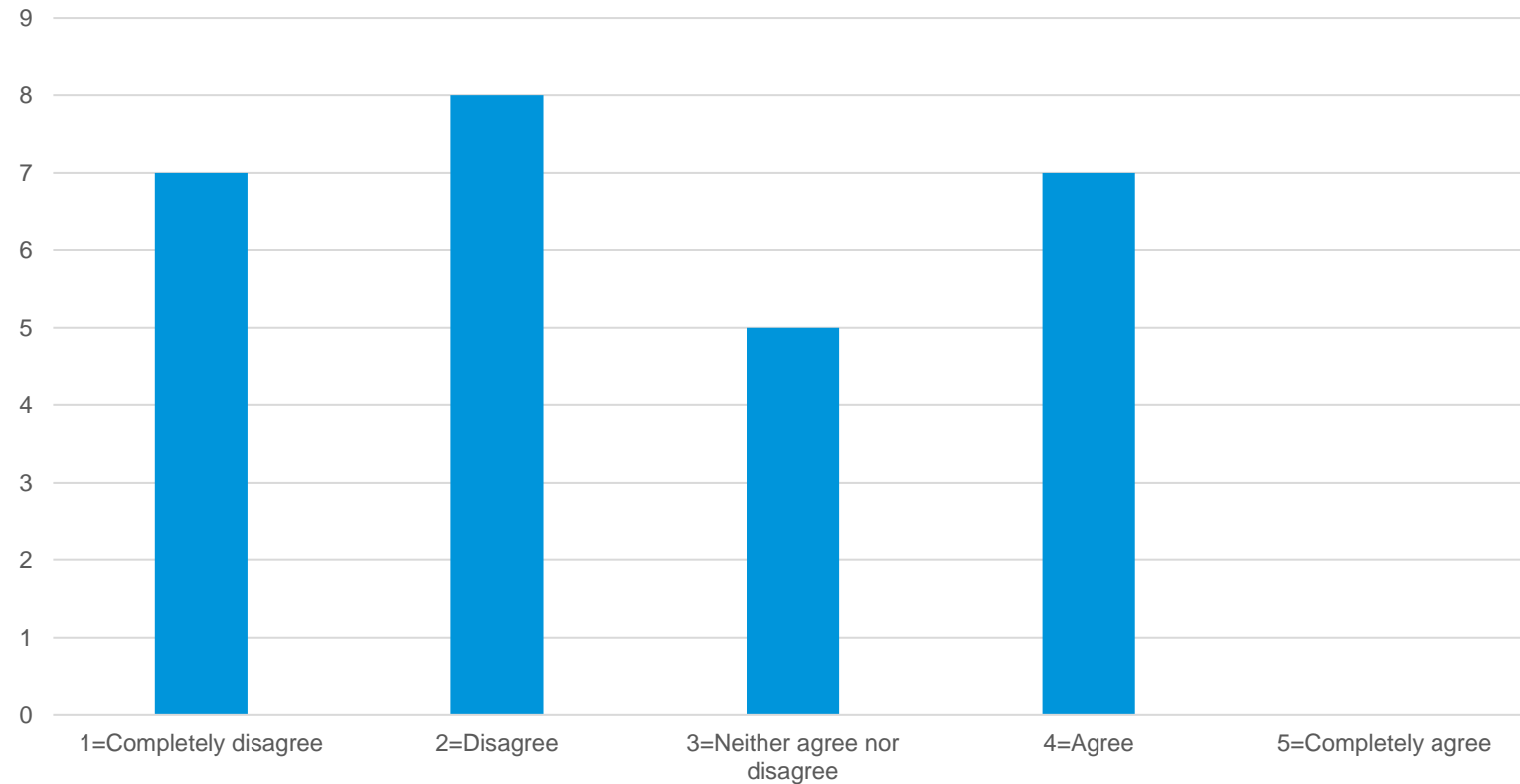
Generating a report using the reporting form is a smooth process.

- N = 27
- Average = 3.0



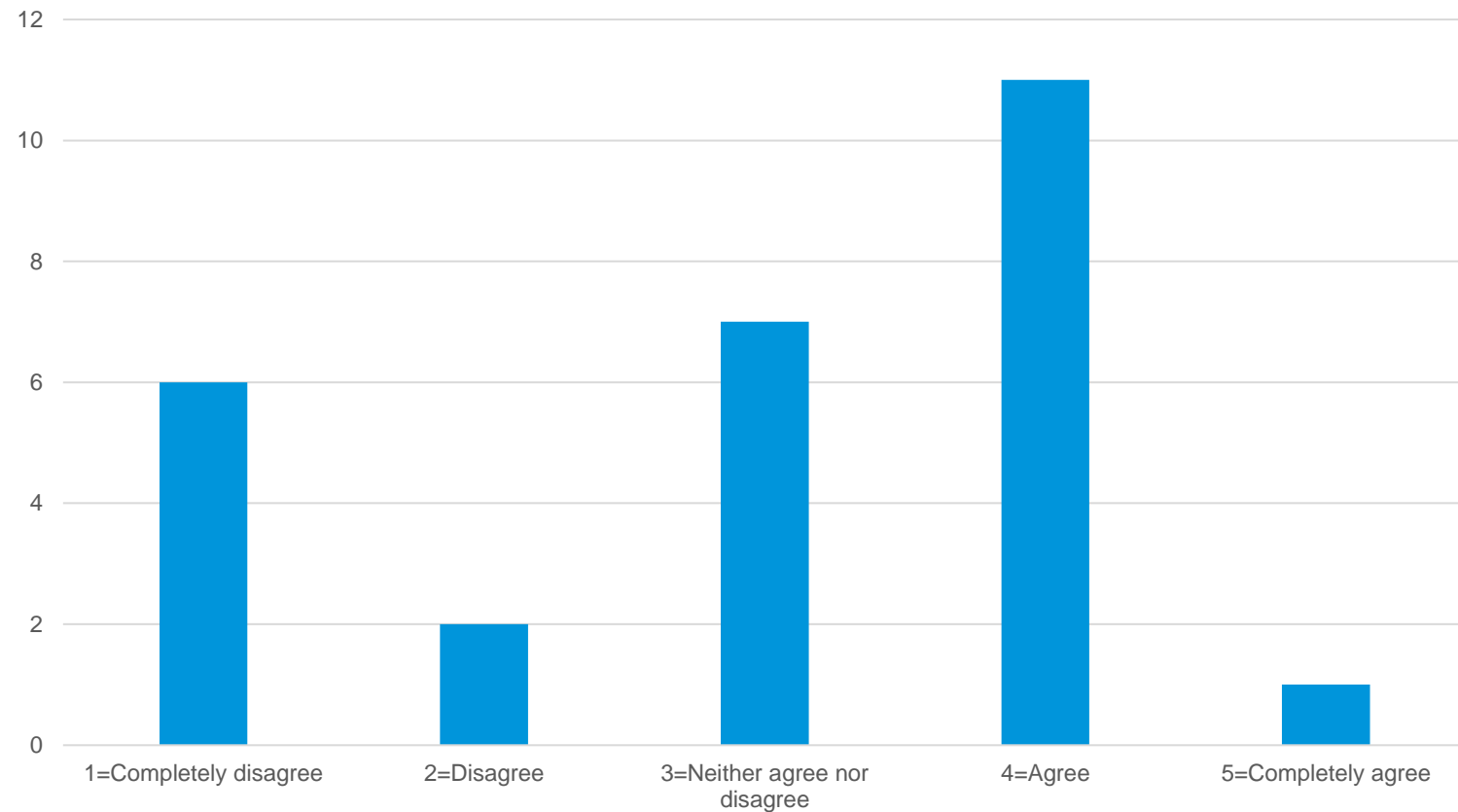
Reporting System notifications about errors are understandable.

- N = 27
- Average = 2.4



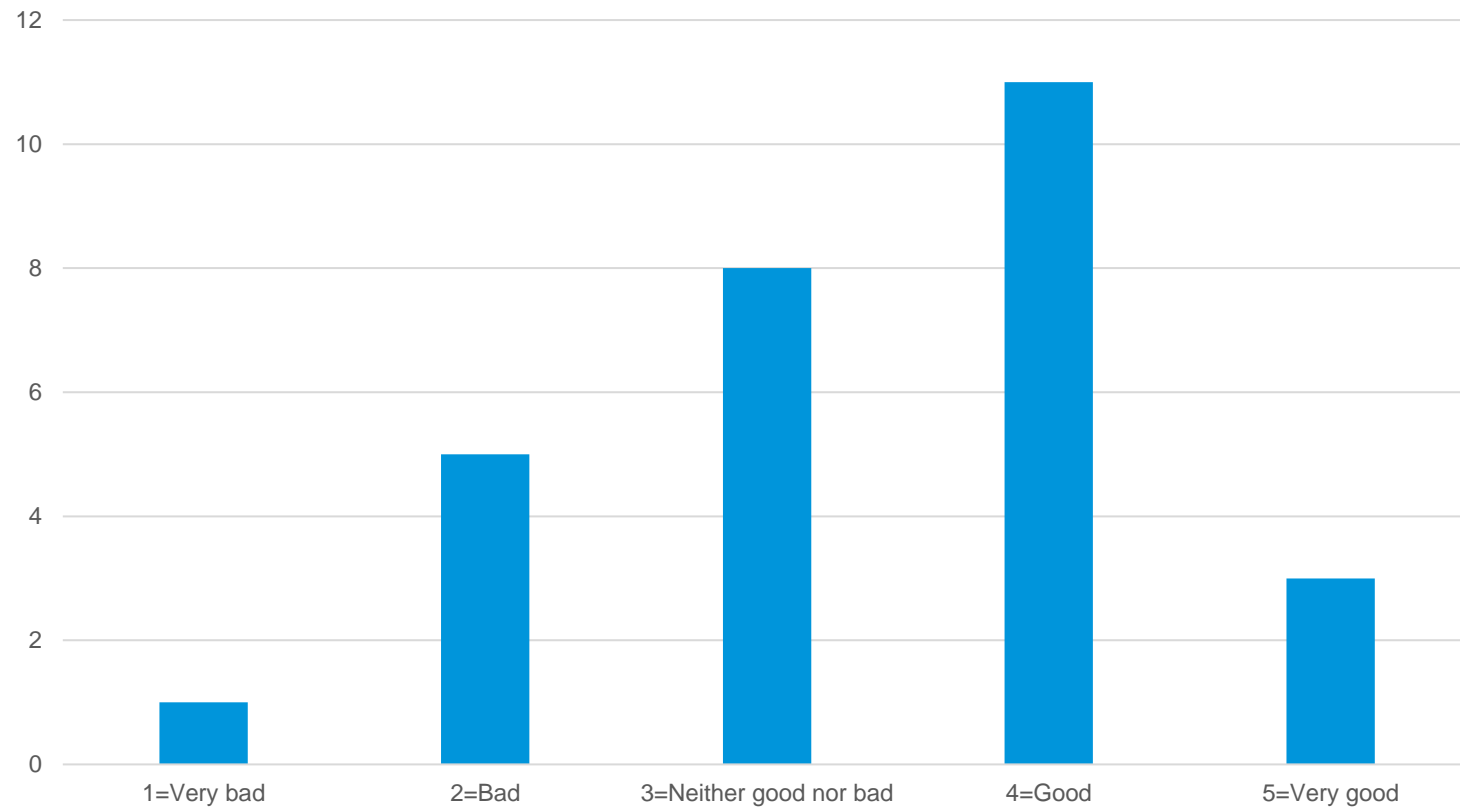
Reporting System feedback on reports is understandable.

- N = 27
- Average = 3.0



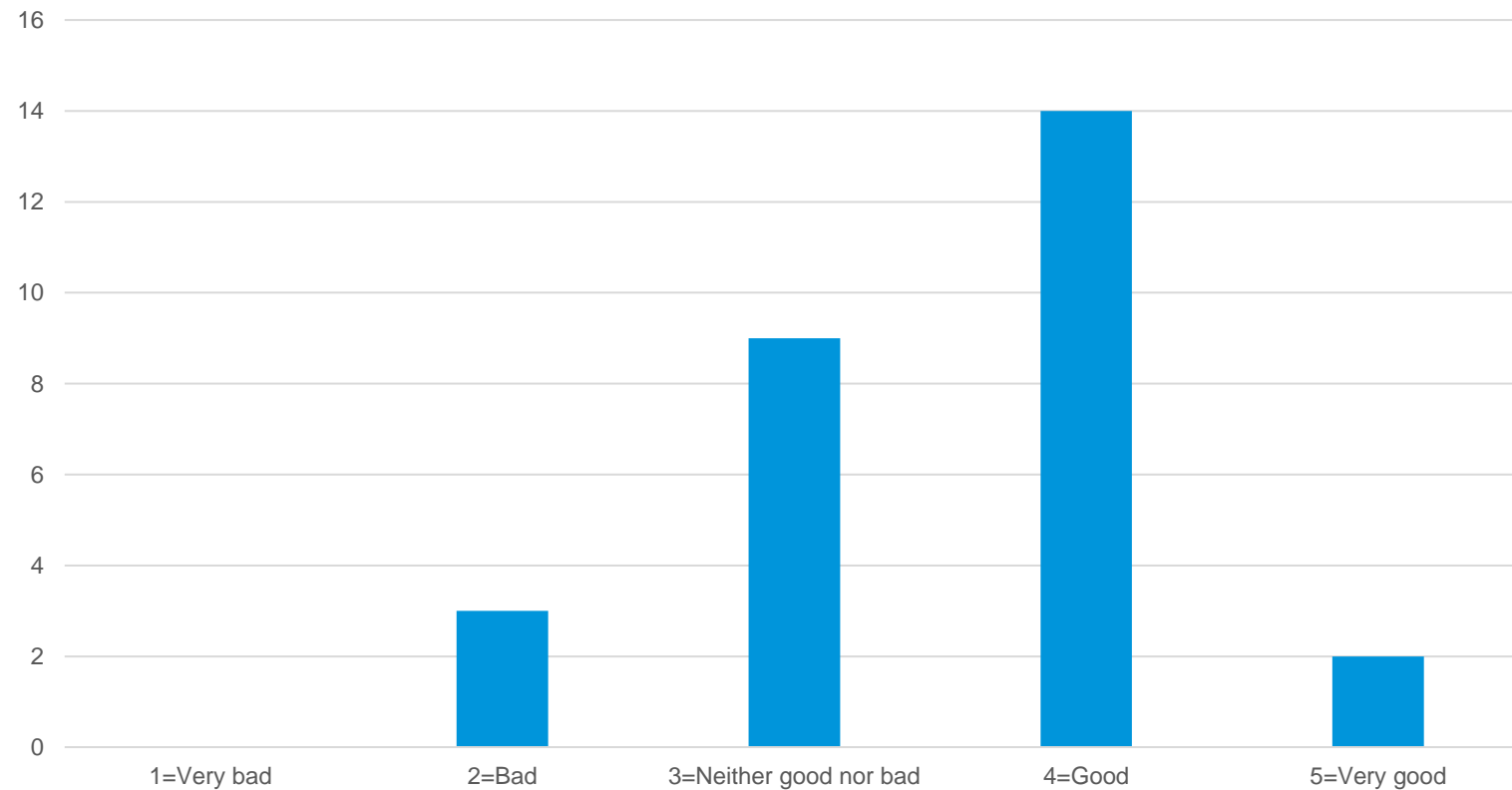
What rating would you give for the usability of the FIN-FSA's new Reporting System?

- N = 28
- Average = 3.4



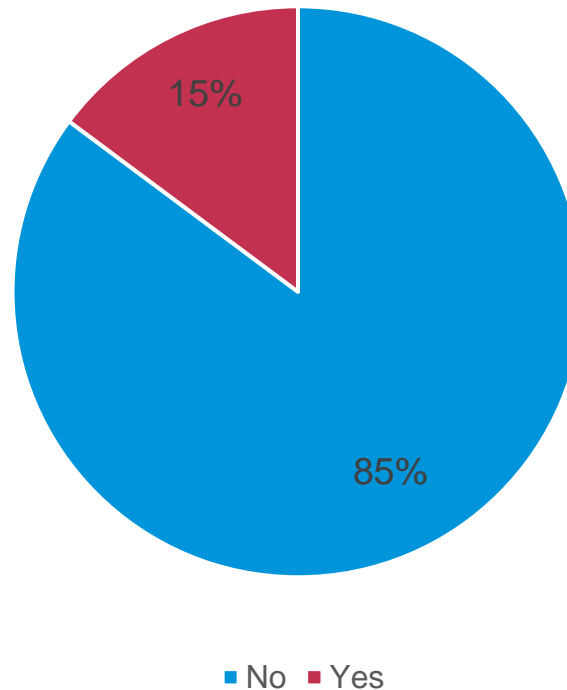
What rating would you give for the new Reporting System overall?

- N = 28
- Average = 3.5



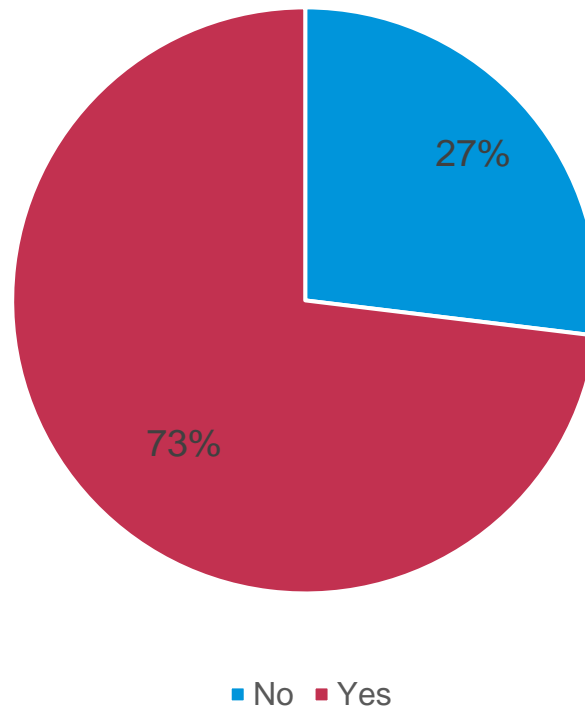
There have been problems related to the Suomi.fi authorisation service.

- N = 27



There have been problems related to the Reporting System.

- N = 26



There have been problems related to the content of the reported data collections.

- N = 26

